

## CCG has a few updates to tell you about.....

Central Coast Gymnastics Sports Center has been striving to offer the best of the best to our customers in service, safest environment, well trained & enthusiastic staff, along with the most awe-inspiring facility for you and your family for the over 30 years. To maintain the highest quality possible, we will be making some necessary adjustments to the January Tuition payments for all Non-Auto Payment members. All those on Auto Payments will have an adjustment for February's tuition. Make sure to join Auto Payments before December 15, 2022, by 12 pm to enjoy 2022 pricing for the month of January 2023.

### CCG brings extraordinary value to every child's life!

As we continue to strive to provide the best services possible quality, our customer service becomes key in maintaining excellent communication with our families. To reduce time spent on processing individual payments inside our facilities daily. We are encouraging our customers who have not taken advantage of our **Automatic Payment Program (Auto Pay)** to join now. You can do this through you're your **CCG Parent Portal** if you are currently registered. Signing up for automatic payment and accessing our online portal is a simple process you can access now at **www.iflipforCCG.com**. By collecting your payment through auto pay, this allows our office staff to devote more time to meet the individual needs of our customers, the online portal is great for you to have access to your child(ren's) accounts and update things like your credit card at your convenience. **Auto Pay** helps CCG with less in person contact and use less paper by eliminating most of the paper receipts and the high volume of individual transactions. If you are not on auto pay, we would like to share the many benefits as we feel confident that you will enjoy the savings this payment program has to offer and the ease of access to your **Online Account on our Parent Portal** with CCG.

Please give our office a **call (805)549-8408** or email **<u>info@iflipforCCG.com</u>** to learn more and get access to both features.

#### Benefits of being on Autopay at CCG provides:

- Save \$5 every month on tuition. Which will save you \$60 annually.
- No more late fees to worry about. Payment is always on time (Late fee is \$15 per child monthly after the 1<sup>st</sup>)
- Auto Pay is easy to enroll in or if you want to dis-enroll, just give us a (15) Day advance notice in writing, by the 15<sup>th</sup> of the month before auto payments run on the 20<sup>th</sup> for the next month's tuition.
- No more standing in line at the office (less touch points) or calling us last minute to pay, as we have limited staff due to the pandemic and less office hours.
- No more trying to remember to pay. Auto pay is easy and stress free!
- It is easy to get started, just go to <u>www.iflipforCCG.com</u> and click on the oval button.
- We accept all Visa, Master Card, Discover, and American Express credit cards, as well as debit cards with a Visa, MasterCard, Discover, or American Express logo.

CCG Customer Portal SIGN IN OR REGISTER

As we face increased demands in overhead with rising costs for payroll, including the \$.50 required minimum wage increase, insurance rates, utilities, just to name a few, and now with all the incredible challenges we have faced, CCG will be adjusting all tuition rates by 3% for our January 2023 tuition. This adjustment is necessary to continue to have the highest quality, BEST OF THE BEST Staff, and our superior programs that we offer.

Just a reminder that all payments are due on or before the 1<sup>st</sup> of each month to avoid the \$15 late fee per child.

# We value each of our customers and are honored to have your continued support of our programs, employees, and business as we move forward each year.

If you have any questions regarding these changes, please do not hesitate to contact our office.

## Call: (805)549-8408 email: info@iflipforCCG.com

CCG is located just off S. Higuera at 21 Zaca Lane, Bld. #100 - SLO, Cal. 93401